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# **Information Technology Services**

## **Onsite Computer Repairs and Upgrades**

Software/Hardware Installation Memory Upgrades Printer / Scanners / Cameras Installation & Configuration Operating System Installation/Upgrades Automated Back Up Systems

## Home / Office Network Installation & Repair

Wired / Wireless Networks File and Printer Sharing Windows 2000 / Windows 2003 Server Roaming Profiles Remote Monitoring / Maintenance

### Remote Support / Onscreen Support & Maintenance

Quick and cost effect solutions for virus/spyware issues Security Patch Updates Antivirus Cross Checks Hardware Failure and Security Monitoring Inventory and License Management 128k Security Encryption for your security

### **Onsite Tutoring and Education**

Friendly In home tutoring Email, Windows, Software Microsoft Office Internet

### Custom Built Web Software

Personal or Business Websites / Hosting Intranet Portal Solutions E-Commerce Back-end Database Design Member Microsoft Site Builders Network

#### **Custom Built Computers** Premium System Hardware PC's / Servers

# Specialist with the following products:

# Virus & Firewall Protection / Spyware Removal

Virus Removal and Repair Disaster Recovery Prevention Firewall Configurations Privacy and Security Analysis Spyware Removal, Prevention and Education

### **Emergency Data Recovery**

Data Backup Failed Hard Drive Recovery Missing Data Recovery System File Errors

### **Complete IT Management & Client Support**

Virtual Service Manager - Service call monitoring/Task Manager Remote Maintenance Packages/Retainers 24-7 Support Available

### **Remote Computing / VPN Solutions**

Virtual Private Network Site to Site Solutions Virtual Network Connection by AT&T Remote Onscreen Maintenance in minutes

### **IT Consulting**

Network Strategy Security Assessments Remote Computing Options Cost Analysis eMarketing Strategies

### PC's / Servers / MAC's 9.0

Trained Specialists Windows / UNIX / Linux Palms and Handhelds MS Exchange MCSE, A Plus, CSE, MOS ... Certifications Bonded / Insurance Binder available upon request







